# WE SHOULD ALL BE FEMINISTS

## Software Engineering Feminism

Letizia Jaccheri – 7th May 2024



Norwegian University of Science and Technology

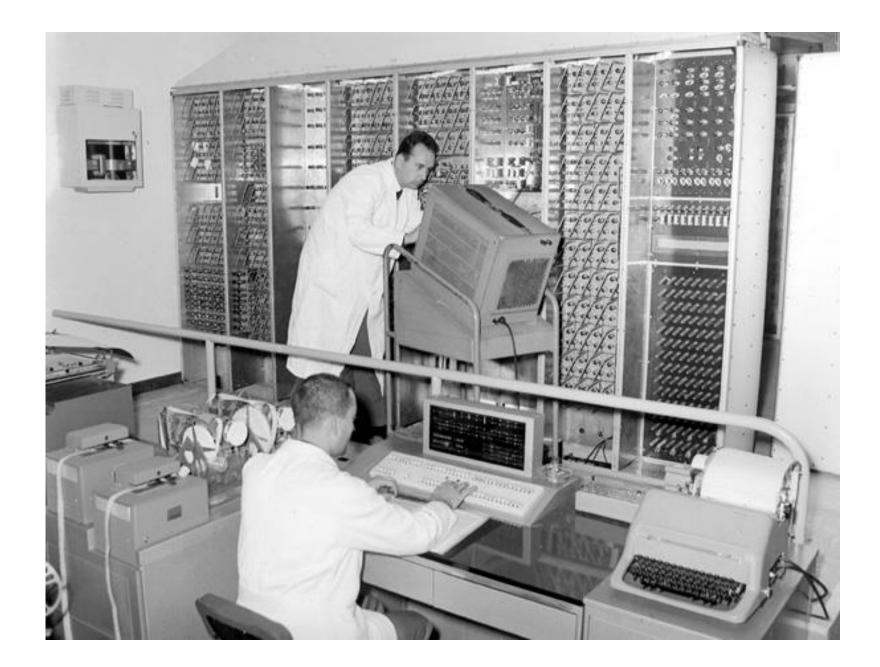








Norwegian University of Science and Technology





Letizia Jaccheri www.letiziajaccheri.org is a computer scientist. Letizia is born in Pisa. She has been professor at NTNU since 2002 and since 2013 she acts as department head for NTNU's Department of Computer and Information Science.



Letizia Jaccheri



## letiziajaccheri.org



## 40000 students at NTNU









## Q: About you

- Which class?
- Department?
- University? How many students?





Home > Welcome

womENcourage™ 2024

**Responsible Computing for Gender Equality** 

ACM Celebration of Women in Computing

Madrid, Spain, June 26-28, 2024

Last Chance! Open Call for Last-minute Posters until May 10th.

Welcome to the **11th ACM Celebration of Women in Computing: womENcourage™ 2024**, hosted at Escuela Politécnica Superior of Universidad Carlos III de Madrid. Open to all genders, this event is aimed at celebrating **the role and impact of women in computing** and supporting participants at different stages in their STEM careers by offering an international, multisectoral, and multidisciplinary forum to **share experience and knowledge**, get **constructive feedback**, and promote **meaningful networking**.

This year's theme, **Responsible Computing for Gender Equality**, highlights the gender gap in computing and puts the stress on the utilitarian nature of **computing**, as a tool to augment human capabilities and contribute to the progress of society.

A responsible perspective of computing has to permeate difference engineering, cybersecurity, and human-computer technologies are t

**Important Dates** 

Poster, Workshop & Tutorial submission February 22<sup>nd</sup> (deadline extended)

Scholarship application deadline
April 1<sup>st</sup>

Registration opens April 2<sup>nd</sup> Early ends May 31<sup>st</sup>

Conference June 26-28 2024

#### Our supporters (See all)

Diamond



bintalligence, software

Thale Kuvås Solberg (Q-Free) ACM womENcourage 2023

### TDT4290 Customer Driven Project

- https://tinyurl.com/2x5y5mnk
- Customer defines the project The teaching team, the students learn together with the customer
- 2023
  - Artificial Intelligence
  - Sustainability
  - Gender and Diversity



Analysis and Design | Empirical software engineering | Software quality | Architecture | Processes | AI and SE | Human factors in SE





# Gender

Gender and sex | Non-binary | LGBT+ rights | #metoo 2017 | Same-sex marriage 2001 | Intersectionality – triply

## Q: The Agile manifesto

- Who?
- When?
- Values? Individuals and interactions over processes and tools Working software over comprehensive documentation Customer collaboration over contract negotiation Responding to change over following a plan



Kent Beck Software Engineer



Martin Fowler Software Developer



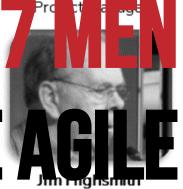
Mike Beedle Computer Scientist



James Gru Software Engineer



Arie Van Bennekum



Software Developer



Alistair Cockburn





Ward Cunningham e Developer



Software Developer



Dave Thomas Computer Programmer



Jon Kern Program Manager



**Brian Marick** Computer Scientist



**Bob Martin** Software Engineer



Stephen J. Mellor Computer Scientist



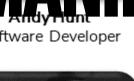
Jeff Sutherland Software Developer



Software Developer

Ken Schwaber

Software Developer





# EVERY COMPANY IS NOW A Software company

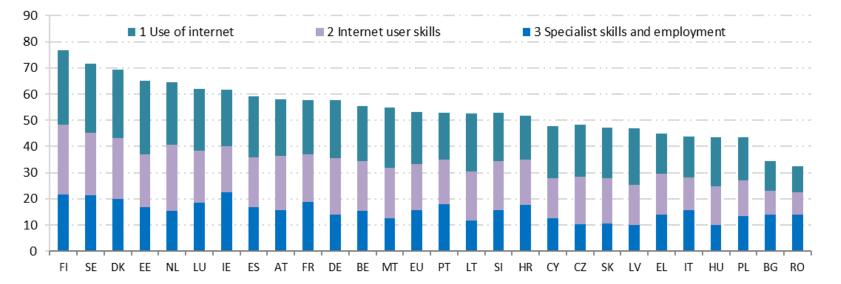
## 2012: 17%

# 2021: 19,1%



**The European Commission** report Women active in the ICT sector concludes that including more women in the digital economy could create an annual GDP boost in the EU of EUR 9 billion.

https://www.itu.int/en/ITU-D/Digital-Inclusion/Women-and-Girls/Girls-in-ICT-Portal/Documents/women\_active\_in\_ict.pdf



https://digital-strategy.ec.europa.eu/en/news/women-digital-scoreboard-2021

#### Spain

	Spain			EU		
	Women		Men	Women	Men	
	value	rank	value	valu	e	
1 Use of internet						
1.1 Internet users	91%	7	91%	85%	87%	
% individuals, 2020	9170		9170	0370	0/70	
1.2 People who have never used the internet	6%	9	<u>6</u> %	10%	8%	
% individuals, 2020						
1.3 Online banking	65%	17	69%	65%	67%	
% internet users, 2020	0070		0370	0370	0770	
1.4 Doing an online course	29%	2	28%	15%	15%	
% internet users, 2020		-	20/0			
1.5 Online consultations or voting	12%	11	12%	11%	12%	
% internet users, 2019			/0			
1.6 e-Government users	65%	17	69%	64%	64%	
% internet users submitting forms, 2020						
1 Use of internet	70	7		60		
Score (0-100)						
2 Internet user skills						
2.1 At least basic digital skills						
% individuals, 2019	56%	14	59%	54%	58%	
2.2 Above basic digital skills						
% individuals, 2019	35%	9	37%	29%	33%	
2.3 At least basic software skills	500/	42	6404	ECO/		
% individuals, 2019	58%	13	61%	56%	60%	
2 Internet user skills		10		53		
Score (0-100)	57	10		53		

3 Specialist skills and employment					
<b>3.1 STEM graduates</b> Per 1000 individuals aged 20-29, 2019	12	18	29.7	14	28
3.2 ICT specialists % total employment, 2020	1.6%	16	5.6%	1.7%	6.5%
3.3 Unadjusted gender pay gap % difference in pay, 2019	12%	3		19%	
3 Specialist skills and employment Score (0-100)	50	9		47	
Women in Digital Index Score (0-100)	59.1	8		53.2	

## Q: Why?

2021: 19,1% ICT Specialists are women

# Why?

Stereotypes

Insufficient Knowledge of jobs

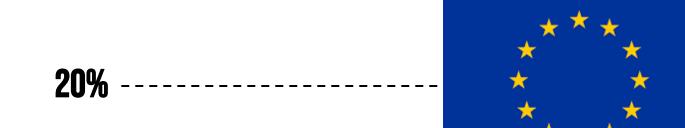
Job adv oriented towards men

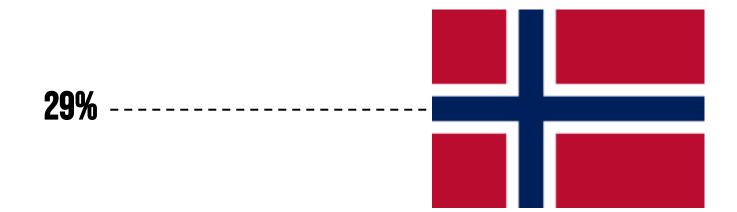


# אוריונים אוריונים אוריוריו ויוריורים אוריורים אורי



# Female students in 2021





# Interventions











## Norwegian and European best Practices

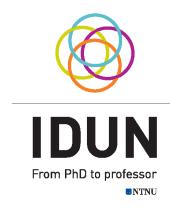
🔆 EUGAIN

**CrAF** 

- <u>ADA</u>
- <u>IDUN</u>
- EUGAIN
- Horizon CRAFT
- Erasmus + Women Stem Up
- <u>ACM WomENcourage</u>
- Abelia Tech Kvinner









Creating

Futures

Actionable

Computing Connecting Everyone TRONDHEIM NORWAY 2023



## IDUN – from PhD to Professor 1 Mio. Euro 2019 – 2022

#### **Background:**

581 employees in scientific positions – 22% female 125 professors – 13,8% female

### **Challenge:**

- Too few women at master level
- Dropout from phd to professor



Idun Reiten

### **IDUN Scientific Mentor program** 9 International professors as IDUN mentors



ROBERT GORDON

Nirmalie Wiratunga (IDI team) http://www.rgu.ac.uk/dms taff/wiratunga-nirmalie/



( **UIT** The Arctic University of Norway

Anne Håkansson (ITK team) https://en.uit.no/ansatte/person?p document id=584195



Radboud University

Martha Larson (IDI team) https://www.ru.nl/english/ people/larson-m/



Daria Smite (IDI team) https://darjasmite.net/





Gro Klaboe (IEL team) https://no.linkedin.com/in/grokl%C3%A6boe-7b87741a

> **UNIMORE** UNIVERSITÀ DEGLI STUDI DI MODENA E REGGIO EMILIA



Laura Giarre (IIR Ålesund - IDI Gjøvik team) https://giarre.wordpress.com/



EXAMPLE Arctic University of Norway

ONTNU

**IDUN** 

From PhD to professor

Jana Jagerska (IES team) https://en.uit.no/ansatte/person?p \_document\_id=407454

Co-mentor

• NTNU

Norwegian University of Science and Technology





oll/

Sibylle Schroll (IMF team) University of Cologne https://sites.google.com/site/sibylleschr

LONDON

Toktam Mahmoodi (IIK team) https://www.kcl.ac.uk/people/tok tam-mahmoodi

15	12,55
16	12,07
17	13,31
18	13,82
19	14,22
20	14,27
21	16,49

### EUGAIN Cost Action 19122

### WG1: FROM SCHOOL TO UNIVERSITY

### WG2: FROM BACHELOR/MASTER STUDIES TO PH.D.

### WG3: FROM PH.D. TO PROFESSOR

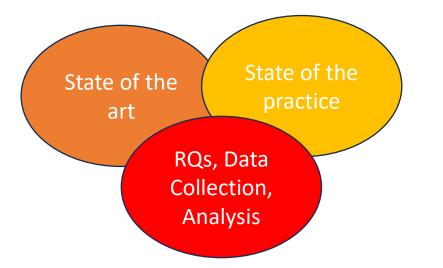
WG4: COOPERATION WITH INDUSTRY AND SOCIETY

# WG5: STRATEGY & DISSEMINATION

# Research

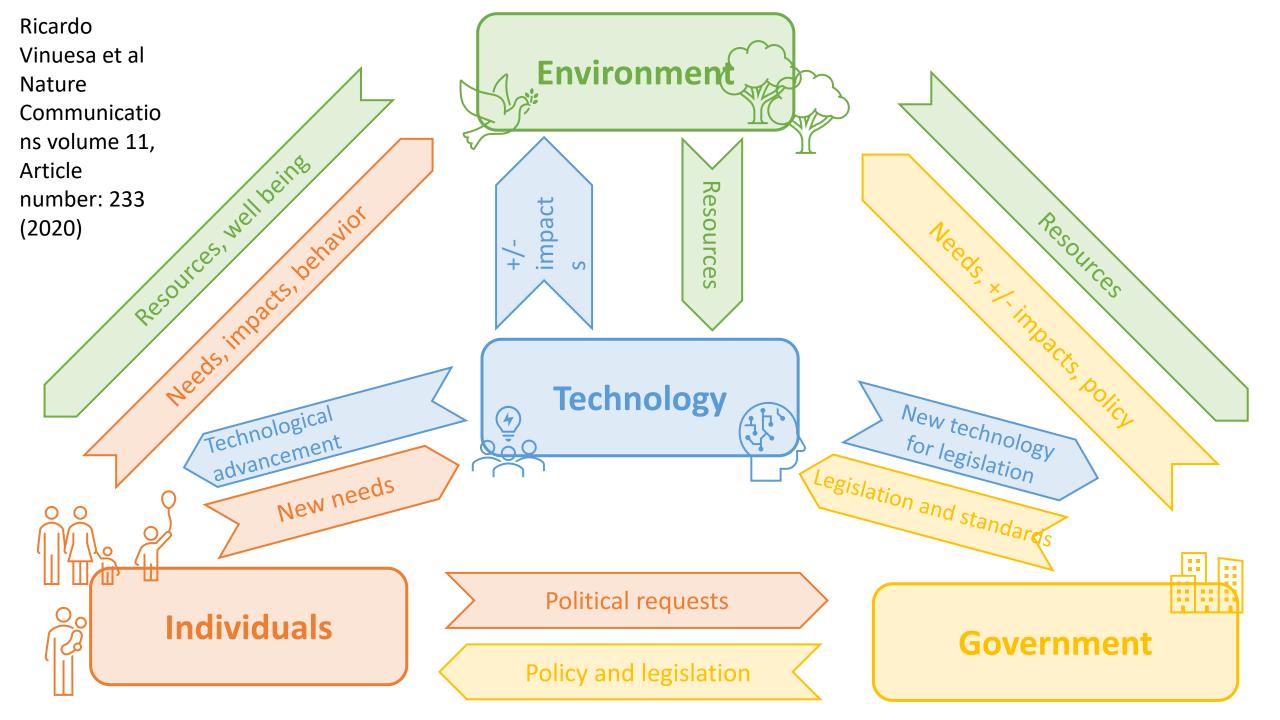
• I have never tried that before so I think i should definitely be able to do that.

- Swedish author Astrid Lindgren





- K. K. Silveira and R. Prikladnicki, "A systematic mapping study of diversity in software engineering: A
  perspective from the agile methodologies," in 2019 IEEE/ACM 12th International Workshop oncCooperative
  and Human Aspects of Software Engineering (CHASE), IEEE, 2019, pp. 7–10.
- A. Fisher, J. Margolis, and F. Miller, "Undergraduate women in computer science: Experience, motivation and culture," ACM SIGCSE Bulletin, vol. 29, no. 1, pp. 106–110, 1997.
- D. Gurer and T. Camp, "An ACM-W Literature Review on Women in Computing," SIGCSE Bull., vol. 34, no. 2, 121–127, 2002.
- K. Albusays, P. Bjorn, L. Dabbish, D. Ford, E. Murphy-Hill, A. Serebrenik, and M.-A. Storey, "The diversity crisis in software development," IEEE software 2021.
- G. Catolino, F. Palomba, D. A. Tamburri, A. Serebrenik, and F. Ferrucci, "Gender diversity and women in software teams: How do they affect community smells?" In 2019 IEEE/ACM 41st International Conference on Software Engineering: Software Engineering in Society (ICSE-SEIS), IEEE, 2019
- K. Blincoe, O. Springer, and M. R. Wrobel, "Perceptions of gender diversity's impact on mood in software development teams," IEEE software, vol. 36, no. 5, pp. 51–56, 2019.
- L. Jaccheri, C. Pereira, and S. Fast, "Gender issues in computer science: Lessons learnt and reflections for the future," in 2020 22nd International Symposium on Symbolic and Numeric Algorithms for Scientific Computing (SYNASC), IEEE, 2020, pp. 9–16
- Tanjila Kanij, John Grundy, Jennifer McIntosh, Anita Sarma, and Gayatri Aniruddha. 2022. A new approach towards ensuring gender inclusive SE job advertisements. In Proceedings of the 2022 ACM/IEEE 44th International Conference on Software Engineering: Software Engineering in Society (ICSE-SEIS '22)
- Sharma, Kshitij, Juan C. Torrado, Javier Gómez, and Letizia Jaccheri. "Improving girls' perception of computer science as a viable career option through game playing and design: Lessons from a systematic literature review." *Entertainment Computing* 36 (2021): 100387.



## Margaret Burnet and Anita Sarma

- Gender Inclusiveness
- Magnifier <a href="https://gendermag.org/">https://gendermag.org/</a>
- Product attribute

### Breaking Barriers in Research Award 2021

This award honors a member of the OSU community whose innovative research challenges and expands knowledge and/or advances gender equity.



#### **Dr. Margaret Burnett** Distinguished Professor, Computer Science

**Dr. Anita Sarma** Associate Professor, Computer Science



Alexander Serebrenick ACM womENcourage 2023

### Q: Draw a software engineer





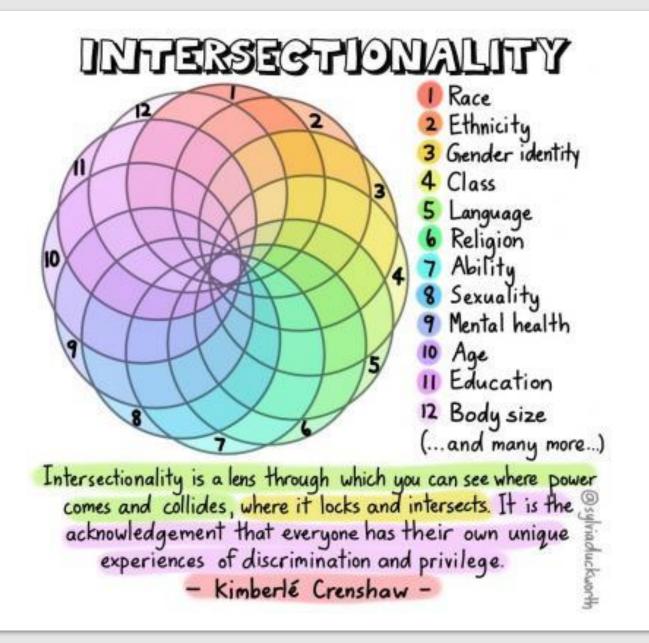
Draw a Software Engineer Test - An Investigation into Children's Perception of Software Engineering Profession, Claudia Maria Cutrupi, Irene Zanardi, Letizia Jaccheri, Monica Landoni SEIS -Software Engineering in Society, 2023

### Q: Intersectionality

Discuss the concepts of

- Power
- Priviledge
- Discrimination

And imagine examples of how the concepts intersect with technology/software development and use



### Q: What is a Bias?

- Pregiudizio (IT)
- Prejuicio / inclinacion (ES)
- Discuss one example of bias that intersect with SE

The Software Engineering (SE) concept was coined by a woman, Margaret Hamilton [4]. Born 1936, she is an American computer scientist who directed the developed of the onboard flight software for NASA's Apollo program



I asked OpenArt to draw four software engineers and it made five white men (yes four in prompt but five were drawn).



### Gender

 The software engineering (SE) community has focused on the gender gap that is indicative of broader societal biases but is only one dimension of the complex system of inequalities.

### Statistics and trends

### In 2023, only 5.17% of the global software developer community were women out of 27 million individuals.

Statista, *Worldwide developer gender*, 20223. [Online]. Available: <u>https://www.statista.</u> <u>com/statistics/1126823/worldwide-developer-gender/</u> (visited on 2023).

This statistic underscores a persistent issue: women in IT exit their roles at a significantly higher rate than men, with 50% leaving before the age of 35.

J. L. Glass, S. Sassler, Y. Levitte, and K. M. Michelmore, "What's so special about STEM? A comparison of women's retention in STEM and professional occupations," *Social forces*, vol. 92, no. 2, pp. 723–756, 2013.

### Gender biases

#### Gender biases in our culture influence individuals' decisions, selfperception, and career trajectories

- B. Trinkenreich, R. Britto, M. A. Gerosa, and I. Steinmacher, "An empirical investigation on the challenges faced by women in the software industry: A case study," in *Proceedings of the 2022 ACM/IEEE 44th International Conference on Software Engineering: Software Engineering in Society*, 2022, pp. 24– 35.
- Recognizing the complex interplay between gender, biases, and societal norms is paramount to dismantling barriers in SE

According to [Ali2019], Facebook's job advertisement algorithm reached out to specific users based on their race, gender, and religion. Moreover, women were presented with stereotypical feminine jobs, such as secretaries or nurses. Such algorithms enhance sexism and racist attitudes in the labor environment.

[Ali2019] M. Ali, P. Sapiezynski, M. Bogen, A. Korolova, A. Mislove, and A. Rieke, "Discrimination through optimization: How facebook's ad delivery can lead to biased outcomes," Proceedings of the ACM on human-computer interaction, vol. 3, no. CSCW, pp. 1–30, 2019.

The same goes for Amazon, who created a recruitment tool that proved to be discriminating against women specifically [Dastin2022]

• J. Dastin, "Amazon scraps secret AI recruiting tool that showed bias against women," in *Ethics of data and analytics*, Auerbach Publications, 2022, pp. 296–299.

A report by the research group AI Now about the diversity crisis in Artificial Intelligence (AI) notes that women comprise only 15 % of AI research staff at Facebook and 10% at Google [Wiggers2019].

 Kyle Wiggers, "How google treats meredith whittaker is important to potential ai whistleblowers," 2019. [Online]. Available: "https://venturebeat.com/ai/how-google-treatsmeredith-whittakeris-important-to-potential-ai-whistleblowers/". Social scientist Kate Crawford has advanced the idea that the biggest threat from AI systems is not that they will become smarter than humans, but rather that they will hard-code sexism, racism, and other forms of discrimination into the digital infrastructure of our societies [Crawford2016].

• K. Crawford, M. Whittaker, M. C. Elish, S. Barocas, A. Plasek, and K. Ferryman, "The ai now report," *The Social and Economic Implications of Artificial Intelligence Technologies in the Near-Term*, vol. 2, 2016.

### Q: Do you know about any interventions for improving balance and eliminating biases?

# Q: Do you know and/or can you imagine examples of careers in SE?

- Which are the obstacles?
- Do you know any story about somebody who has been exposed to an intervention?

RQ1 How can we apply intersectionality to software engineering to understand the diversity problem and propose holistic solutions? S. Cho, K. W. Crenshaw, and L. McCall, "Toward a field of intersectionality studies: Theory, applications, and praxis," Signs: Journal of women in culture and society, vol. 38, no. 4, pp. 785–810, 2013.

# RQ2 How do biases in the workforce impact biases in software?

- Implicit Association Test (IAT)
- Modern Sexism Scale (MSS)

- A. G. Greenwald, D. E. McGhee, and J. L. Schwartz, "Measuring individual differences in implicit cognition: The implicit association test.," Journal of personality and social psychology, vol. 74, no. 6, p. 1464, 1998.
- Y. Wang and D. Redmiles, "Implicit gender biases in professional software development: An empirical study," in 2019 IEEE/ACM 41st International Conference on Software Engineering: Software Engineering in Society (ICSE-SEIS), 2019, pp. 1–10.
- A. Hannak, G. Soeller, D. Lazer, A. Mislove, and C. Wilson, "Measuring price discrimination and steering on e-commerce web sites," in Proceedings of the 2014 conference on internet measurement conference, 2014, pp. 305–318.

### RQ3 What are the properties and the effects of inclusion Interventions?

 B. Trinkenreich, R. Britto, M. A. Gerosa, and I. Steinmacher, "An empirical investigation on the challenges faced by women in the software industry: A case study," in Proceedings of the 2022 ACM/IEEE 44th International Conference on Software Engineering: Software Engineering in Society, 2022, pp. 24– 35.

'I hope that feminists, and especially ecofeminists, are right that women carry a different type of values than those that prevail among leaders today. Caring as an attitude is essential, both when it comes to peace work, work against intolerable distress and suffering and ecological work. But it requires insightful women to stand up in gatherings and speak with strength and self-respect about life's issues' (Arne Næss, Norwegian philosopher).

### Conclusions

- Women are underrepresented in software engineering and it is important to do something for social, economic, and environment reasons
- EUGAIN Eugain.eu
  - Training School Lugano 2024
- ACM Celebration of Women in Computing: womENcourage https://womencourage.acm.org June 2024 Madrid

#### Questions

### Thanks to

NFR BALANSE - Programme on Gender Balance in Senior Positions and Research Management, EUGAIN COST Action 19122, Erasmus Plus Women Stem Up, ODA Network



